

Applies to members enrolled in Aetna plans: CVS Virtual Care replaces Teladoc effective July 1, 2025. Watch for new ID cards in your home for use after July 1. Your ID number will not change.

CVS Virtual Care®



Healthier happens anytime, anywhere with CVS Virtual Care®

From everyday illnesses and chronic conditions to mental health support, we've got your back. Once you tell us what you need, we'll connect you with trusted, in-network providers so you can schedule a virtual visit.

- Most mental health visits are available within a week.
- You can access 24/7 care through our virtual clinic.
- Some benefits **starting at \$0** depending on your health plan and deductible.*

CVS Virtual Care is here for:



24/7 Care

Virtually connect quickly and easily with a licensed provider for minor illnesses and injuries.



Mental health services

Talk with a therapist about your anxiety or stress. Or schedule with a psychiatric mental health nurse practitioner (PMHNP) for diagnosis, treatment and medication management.

For easy and accessible patient support services, call **1-877-993-4321**.

*FOR \$0 BENEFIT COSTS: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

See more details on the other side.



24/7 Care

For adults and children over 18 months

Get treatment for:

- Coughs, colds, flu and strep
- Joint, head, and stomach pain
- Infections (ear, sinus, skin, UTI)
- Medication refills
- And more

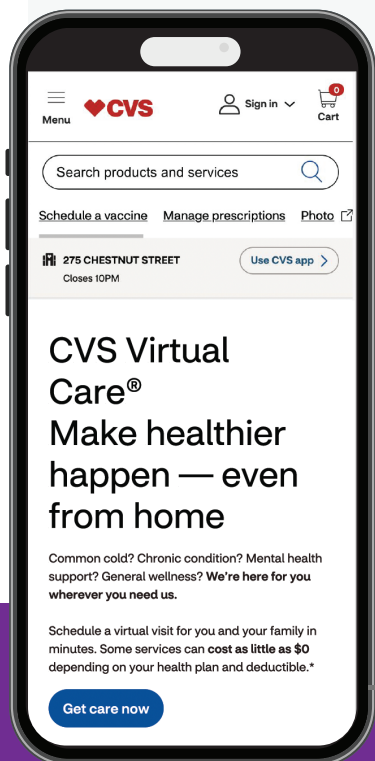


Mental health services

For adults and children aged 13 and up*

Get treatment for:

- Anxiety and mood disorders
- Depression screening
- Medication management
- Support with stress, life adjustments and conflict resolution
- Sleep and related health behaviors
- And more



Some visits cost starting at zero dollars*

When needed, you can also coordinate with in-person care at nearby MinuteClinic® locations* or in-network provider clinics.

Schedule a virtual care visit quickly and easily



Get started today

It's simple to get started.
Just scan the QR code or go to
CVS.com/virtual-care to register
and schedule an appointment.

*FOR MENTAL HEALTH SERVICES RESTRICTIONS: Adolescent mental health services are limited to counseling only. Mental health medication management and psychiatry services remain available only for adults 18+.

*FOR \$0 IN-PERSON CARE: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

*FOR CARE AT MINUTECLINIC LOCATIONS: MinuteClinic® in-person services are not included with this product and are subject to plan benefit. For a list of participating walk-in clinics, use our online provider search tool. Includes select MinuteClinic services. Not all MinuteClinic services are covered or may be covered at negotiated contract rates. Not available in all states. Walk-in appointments aren't guaranteed. Online scheduling recommended. Check your plan documents for more detail. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered primary care or non-preventive services at no cost-share. Subject to change.

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Aetna® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic branded walk-in clinics) are part of the CVS Health® family of companies.

Refer to **Aetna.com** for more information about Aetna plans and for a full list of participating providers. For legal disclaimers, visit **aetna.com/disclaimers**

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+.

